

Steps for Online Resetting of Corporate Internet Banking Password / User ID 網上重設網上公司銀行密碼 / 重啟用戶名稱步驟

(A) Online Submission 網上提交申請

For online request of password or user id resetting, please follow the below mention steps:

1. Visit Corporate Internet Banking (CIB) site
2. Click on the option "Unlock User ID / Forgot Password?"

按以下步驟透過網上申請重設密碼 / 重啟用戶名稱：

1. 登上網上公司銀行頁面
2. 按" Unlock User ID/Forgot Password?"

ICICI Bank Business Banking Hong Kong

Welcome to Corporate Internet Banking

Important Security Notice:
Ensure following before logging in

1. URL address on the address bar of your internet browser begins with <https://cib.icicibank.hk/>
2. Do not enter login or other sensitive information in any pop up window.
3. You have verified the security certificate by clicking on the padlock icon of your internet browser. For more details [Click Here](#)

Corporate ID

User ID

Password

Use virtual keyboard

Submit

Virtual Keyboard (for entering password only)

To know more about Virtual Keyboard, [Click Here](#)

[Unlock User ID/Forgot password](#)

Important information for first time Online Banking user | [Protect your identity](#) | [Forgot Password](#) | [Help](#)

SAFE BANKING Beware of fraudulent e-mails / Chain Mails

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[Internet Banking Terms and Conditions](#)

3. On clicking on “Unlock User ID/Forgot Password?”, below screen will appear.

按“Unlock User ID/Forgot Password?”後，將出現以下頁面。

The screenshot shows the ICICI Bank Business Banking interface for an online request to reset a login password. The page has a dark blue header with the ICICI Bank logo and 'Business Banking' text. A red banner at the top right says 'Steps for Online Password Resetting'. Below this, the main heading is 'Corporate Internet Banking - Online Request for reset of login password'. The form contains several input fields: 'Corporate ID', 'User ID', 'Email ID', and 'Confirm Email ID'. There is a radio button for 'Sign On' under 'Passwords to Reset'. A 'Passcode' field is present with a red asterisk warning: '* Please remember your Passcode. Passcode should be alphanumeric and minimum of 8 characters.' There is also a checkbox for 'I remember the Passcode *'. At the bottom of the form are 'Submit' and 'Back' buttons. Below the form is a 'Note' section with four numbered instructions. The footer contains the copyright notice: 'Copyright © : ICICI Bank Ltd All rights reserved'.

4. Enter the required data:

- Corporate Id & User Id of the user whose password / user id is required to be reset
- E-Mail Id (This email Id should be the same as the one registered in the Internet Banking system of the bank)
- Confirm E-Mail Id
- Password to Reset (Sign on)
- Passcode (This is a temporary passcode. Please enter at your choice and must be 8 character long and alphanumeric)

輸入所需資料：

- 輸入需要重設密碼 / 重啟用戶名稱之用戶的Corporate Id 及User Id
- E-Mail Id (必需與網上銀行之登記電郵地址相同)
- 重新輸入E-Mail Id以確保電郵地址輸入正確
- Password to Reset (點選“Sign On”)
- Passcode (這是臨時密碼。請按個人喜好輸入最少8位由數字及字母組成的密碼)

Important Note: Please remember the passcode you entered as it will be required at part B step 2 as following.

重要提示：請緊記您所輸入的臨時密碼。您將於下列部份 B 之步驟 2 時再度用上這臨時密碼。

5. Click on "Submit" Button.

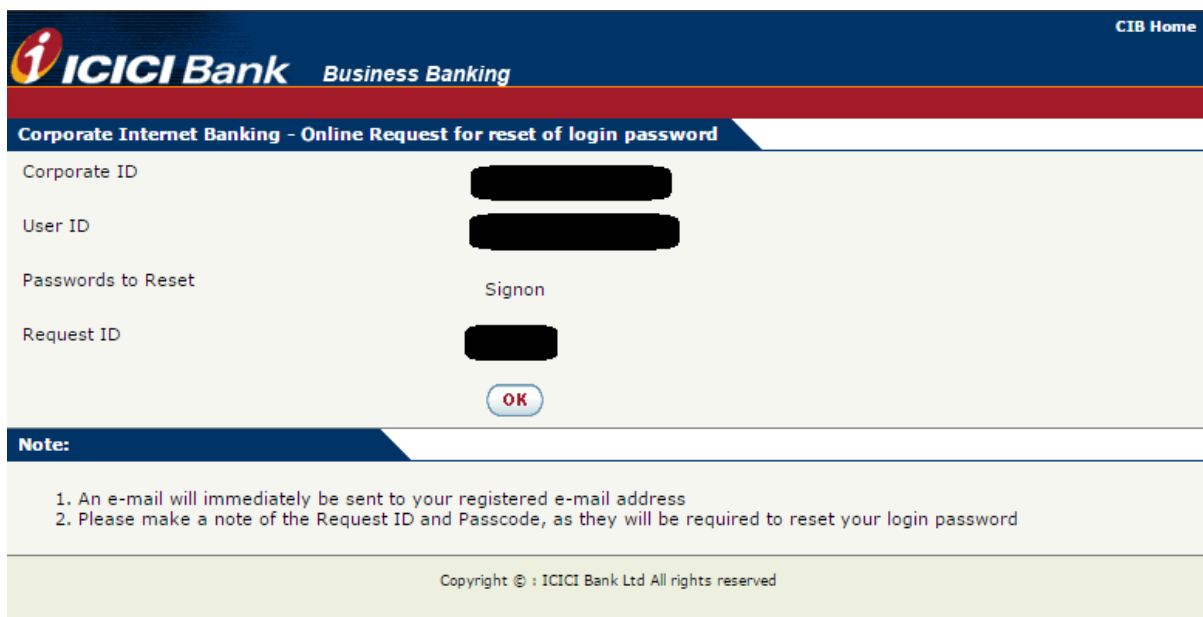
按"Submit"。

6. If the data entered is correct and matches with bank's records, the request will be successfully submitted and a unique Request id will be generated for future reference.

若資料輸入正確並符合本行記錄，申請將會被成功遞交。此時，您會獲得一個 Request ID (申請編號)。

Important Note: Please note down this Request id as it will required at part B step 2 as following.

重要提示：請記下您的Request ID (申請編號)，您將於下列部份B之步驟2時再度用上。



The screenshot shows the ICICI Bank Corporate Internet Banking interface. At the top, there is a blue header with the ICICI Bank logo and 'Business Banking' text. Below this is a red banner with 'Corporate Internet Banking - Online Request for reset of login password'. The main content area is white and contains a form with the following fields: 'Corporate ID', 'User ID', 'Passwords to Reset' (with a 'Signon' button), and 'Request ID'. Each of these fields has a blacked-out input area. Below the form is a blue 'Note:' section with two numbered instructions: '1. An e-mail will immediately be sent to your registered e-mail address' and '2. Please make a note of the Request ID and Passcode, as they will be required to reset your login password'. At the bottom of the page, there is a footer with the text 'Copyright © : ICICI Bank Ltd All rights reserved'.

7. At the same time, an designated email will be sent to you on the registered mail id instantly.

與此同時，指定電子郵件將發送至您的登記電郵地址。

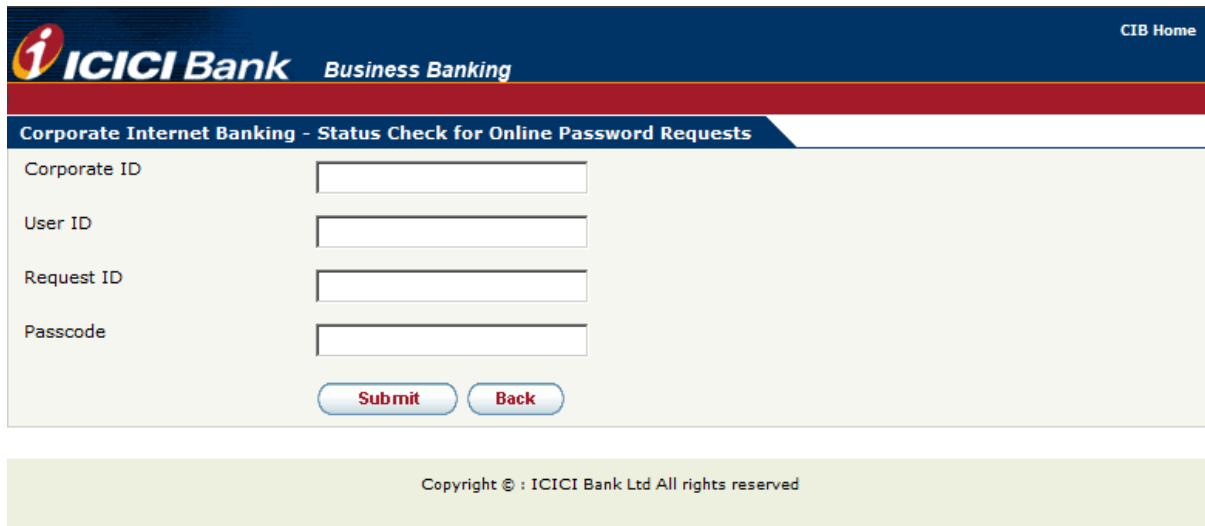
(B) Set New Password by User 用戶設置新密碼

After receiving the e-mail, following steps should be followed:

接收指定電郵後，請按以下步驟：

1. Click on the URL in the e-mail. On clicking above URL following screen appears:

按電子郵件中的鏈結。按鏈結後，將出現以下頁面。



The screenshot shows the ICICI Bank Business Banking Corporate Internet Banking interface. The page title is "Corporate Internet Banking - Status Check for Online Password Requests". It features four input fields: "Corporate ID", "User ID", "Request ID", and "Passcode". Below the fields are two buttons: "Submit" and "Back". The footer contains the text "Copyright © : ICICI Bank Ltd All rights reserved".

2. Fill the required fields:

- Corporate Id & User Id (for which password request had been submitted)
- Request Id
- Passcode

輸入所需資料：

- 輸入需要重設密碼/重啟用戶名稱之客戶的Corporate Id 及User Id
- Request Id (申請編號)
- Passcode (臨時密碼)

3. If the combination of the above data is correct, system will allow you to set new password at your choice.

若資料輸入正確，系統將允許您按個人喜好輸入新密碼。

ICICI Bank Business Banking CIB Home

Corporate internet banking-Online request for reset of login password

Sign-On Password

Confirm Password

[Continue](#)

Important Note:

1. Minimum length of passwords is 8 characters and should be alphanumeric.
2. Please ensure that you record your password in a safe place before exiting the site
3. If you forget the password, you will have to repeat the steps to generate a new password.

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4. Once the password is entered, click on the button “Continue” button

輸入新密碼後，按“Continue”。

(C) Activation of Password 啟動密碼

The password can be activated by clicking on Activate Passwords button.

按“Activate Passwords” 以啟動密碼。

Corporate Internet Banking - Status Check for Online Password Requests - Internet Explorer

https://10.24.155.182:9444/CIBHKAF Certificate ... ICICI Bank Universe Corporate Internet Banking ...

ICICI Bank Business Banking CIB Home

Corporate internet banking-Online request for reset of login password

Sign-On Password Entered already.

Click Activate Button to activate your password

[Activate Passwords](#)

Important Note:

1. Minimum length of passwords is 8 characters and should be alphanumeric.
2. Please ensure that you record your password in a safe place before exiting the site
3. If you forget the password, you will have to repeat the steps to generate a new password.

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(D) Signing into CIB: 登入網上公司銀行

1. Click on the “Click here to Login Again” to link to the sign in page of Corporate Internet Banking.

按“Click Here to Login Again” 鏈結到網上公司銀行之登入頁面。

[Click Here to Login Again](#)

2. Fill in the required fields with the password your newly set and click on the “Submit” button to login CIB.

輸入所需資料及您所設置之新密碼，然後按”Submit”以登入網上公司銀行。



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2. Do not enter login or other sensitive information in any pop up window.
3. You have verified the security certificate by clicking on the padlock icon of your internet browser. For more details [Click Here](#)
4. ICICI BANK (Hong Kong) does not ask you to share personal information other than your user ID and PASSWORD when you log into ICICI BANK (Hong Kong). Please do not disclose your user ID/PASSWORD/ACCOUNT DETAILS/VERIFICATION PARAMETERS in any written or oral communication with anybody including a bank staff.

Corporate ID

User ID

Password

Use virtual keyboard

[Unlock User ID/Forgot password](#)

Virtual Keyboard (for entering password only)

l	a	m	b	f	n	o	k	a	z	4	6	2				
g	t	x	c	d	t	h	e	u		0	5	3				
y	q	v	j	w	p					7	8	1				
r	s	k	-	\$	%	&	!	@		9						
<	>	[]	{	}	~		^								
~	@	?	&	*	.	!	~	~								
											<input type="button" value="Back Space"/>		<input type="button" value="Clear"/>		<input type="button" value="Caps Lock"/>	

To know more about Virtual Keyboard, [Click Here](#)

[Important information for first time Online Banking user](#) | [Protect your identity](#) | [Forgot Password](#) | [FAQ](#)



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3. If the combination of the above data is correct, system will request you to reset new password, below screen will appear:

若資料正確，系統將要求您重新設置密碼，並出現以下頁面。

It is time to change your Signon Password, you need to change it right now.
You can optionally change other passwords also.
After you have changed your passwords, you can continue.

Change My Internet Password

Please keep these in mind while changing your password

1. The password cannot consist of all the characters as are in your Username. For e.g. if your Username is "Bob", then your password cannot be "Bobby".
2. Password should mandatorily contain both digits and letters .
3. Spaces are not allowed in between Password.
4. The Password should contain a minimum of 8 characters and a maximum of 28 characters .
5. Your new password cannot be the same as any of your previous 10 password(s)

Transaction Password is disabled

Change Signon Password			
Password			
New password			
Retype new password			<input type="checkbox"/> Use virtual keyboard (Recommended)

OK

Virtual Keyboard (for entering password only)



To know more about Virtual Keyboard, [Click Here](#)

4. Fill in the required information and click on the "OK" button to login CIB.

輸入所需資料及按"OK"以登入網上公司銀行。

Password Changed Successfully

ICICI Bank Business Banking

Home

Accounts

Local Interbank Transfers

Other Services

Welcome

E-Statement

Logout

Your last visit was on 06-14-2017 5:08:31 PM
Your Last Unsuccessful Login Date/Time was 01-01-1900 12:00:00 AM

Approval

Total Number of Pending Approvals: 2

Alerts!

Password Alerts!

Please note that your login password expires in 180 day(s)

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